

LYB Store Online User Tip Sheet

Placing Your Order



In Stock: These items can be purchased individually or in bulk. They are ready to ship with in 2-3 days.



On Demand: These items can be ordered in the minimum increments specified. They are usually ready to ship between 10-14 days.



Collateral: This includes standard company banners and posters.

Order Confirmation

You'll receive an email confirmation once the order has been successfully submitted stating the quantity and description of the items(s) ordered along with an order number for tracking purposes.

If you find any mistakes within the items or within the shipping address, please contact Lyondell@dowlis.com immediately.

Orders that need to be cancelled must be done as soon as possible and are not guaranteed to be stopped if appropriate time is not provided.

In order for errors to be avoided, please make sure that you carefully review all parts of your order (quantity, item, shipping, billing) before clicking on the PLACE THIS ORDER NOW button.

Unless you are paying by credit card, your order total will not include the price of shipping. These costs will be present when you are invoiced.